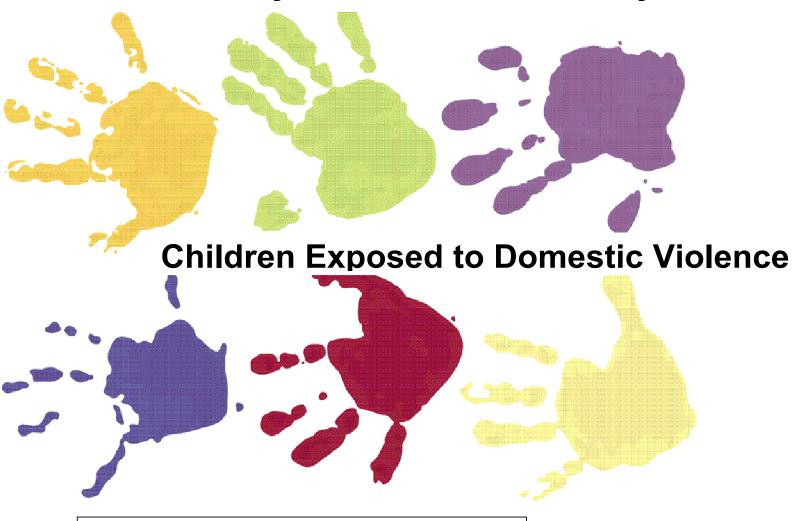
Directory for New Castle County Services



Created By: The Domestic Violence Coordinating Council – April 2009 Information contained in this document may change without notice.

Agency/Programs	Program Information	Contact #s	Referral/Protocol	Cost for Services
			or Service Information	
CHILD, Inc.	The Family Visitation Centers (Newark and Wilmington) provide supervised visitation or safe exchanges for children from families with	New Castle County: 302-283-7518	Referrals are accepted from the criminal justice system, child	Assessed to the visiting parent on a sliding scale.
Family Visitation Centers	a history of domestic violence or when there is a suspicion of sexual abuse.		protection professionals, other community service agencies, and self referrals.	
CHILD, Inc.	Helping Children Heal provides individual and group counseling for children (ages 2 ½ +) and their families who have been exposed to	New Castle County: 302-762-8989	Referrals are accepted from all agencies as well as self referrals.	Based on a sliding scale. Some insurances,
Helping Children Heal	domestic violence.			including Medicaid, are accepted.

Agency/Programs	Program Information	Contact #s	Referral/Protocol or	Cost for Services
			Service Information	
CHILD, Inc. Domestic Violence Hotline	CHILD, Inc.'s Domestic Violence Hotline provides crisis counseling and referrals for victims (and their children) of domestic violence.	New Castle County: 302-762-6110	Service is available 24 hours a day.	Free.
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State of Delaware Children's Dept., Division of Child Mental Health Services & Wilmington Police Department	The Child Development – Community Policing Program helps the City of Wilmington's children and families who have witnessed or experienced violence. Child Mental Health professionals assess children exposed to trauma to services and follow-up care. The Child Development – Community	New Castle County: 302-576-3183 (Only Available in the City of Wilmington)	Referrals for services are accepted from all agencies, as well as individuals living in the City of Wilmington.	Free.
Child Development Community Policing	Policing Program is a partnership between the City of Wilmington Police Department and the State of Delaware's Children's Department, Division of Child Mental Health Services.			

Agency/Programs	Program Information	Contact #s	Referral/Protocol or Service Information	Cost for Services
Children & Families First / Truancy Prevention Program	Home-based counseling and support services to youth at risk of truancy due to family conflict, poor attendance, and related issues.	New Castle County 1-800-734-2388	Received from the Child Development Community Policing Program in Wilmington only.	Free.
Division of Child Mental Health Services Phoenix Behavioral	The Child Wellbeing Initiative is a program for children (ages 7-17) and caregivers who have experience some form of Post Traumatic Stress Disorder (PTSD) by witnessing domestic violence, physical or sexual abuse, sudden death of a loved one	Statewide Number 302-633-2695	Referrals are accepted from all agencies as well as self referrals. Recipients must be Medicaid insured or	Free.
Health 🕭 🐞	and/or exposure to violence outside the home		uninsured for Mental Health Treatment.	

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YWCA Delaware	YWCA Delaware's Domestic Violence Program serves children, teens, and adults both male and female: *Case management *Support groups *Workshops *Safety Planning *Referrals *Therapy *Outreach presentations *Counseling (Individual and Group) YWCA Delaware's Savings for Safety (S4S) is a collaborative statewide matched savings program that offers the following services to survivors of Domestic violence: *Financial literacy workshops *Individual financial empowerment counseling (budget and credit) *Matched Savings Accounts *Access to DV Program services — Professional therapy, Safety planning and counseling	Domestic Violence Program NCC 302-658-7110 Domestic Violence Program Kent & Sussex 302-253-0684 DV Savings for Safety Program 302-224-4060	Referrals for services accepted from all agencies, as well as self referrals.	Free
	*Referrals to community help			

Dept. of Services for Children, Youth & Their Families – Division of Family Services
Child Abuse and Neglect Report Line

National: 800-292-9582

Title 16 § 903 of the <u>Delaware Code</u> requires that anyone "who knows or in good faith suspects child abuse or neglect" make a report to the Child Abuse & <u>Neglect</u> Report Line. The Report Line operates 24/7/365. Reports may be made in Spanish as well as English. Division of <u>Family</u> Services staff is also available on three shifts and weekends/holidays to conduct investigations.

